



2.3 QUALITY POLICY

Diplomat Armored Vehicles, LLC is committed to managing its business in a quality manner. This commitment extends to ensuring that customer, statutory, and regulatory requirements are met at all times. It is further committed to set, measure, and monitor quality objectives in order to continuously improve its performance. These goals are communicated to all of its employees.

The various required processes, duties, and activities to be undertaken are written in the Company Procedures File and these are readily available to all employees. The procedures themselves are kept under review by the Managing Director by means of the non-conformance control, auditing and management review processes. These processes maintain the suitability of the existing system and provide a means of implementing improvements on a continual basis.

This policy is itself kept under continuous review.